



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

George, et al.

Attorney Docket No.: YOR920030318US1

Serial No.: 10/728,755

Group Art Unit: Unknown

Filing Date: December 8, 2003

Examiner: Unknown

For: METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS

Honorable Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

APPOINTMENT OF ASSOCIATE ATTORNEY

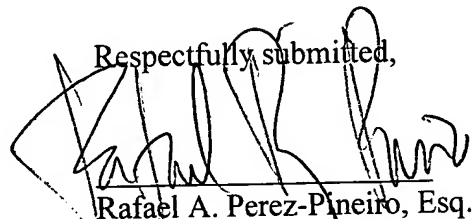
Sir:

The undersigned attorney, who has been appointed as an attorney in the Combined Declaration and Power of Attorney for the above-identified application, hereby appoints Sean M. McGinn (Registration No. 34,386) and Frederick E. Cooperrider (Registration No. 36,769) of McGinn & Gibb, PLLC, 8321 Old Courthouse Road, Suite 200, Vienna, Virginia 22182-3817 (telephone number (703) 761-4100) as associate attorneys to prosecute said application and to transact all business in the United States Patent and Trademark Office connected therewith.

Please direct all official communication to:

McGinn & Gibb, PLLC
8321 Old Courthouse Road, Suite 200
Vienna, Virginia 22182-3817
(703) 761-4100
Customer No.: 21254

Respectfully submitted,



Rafael A. Perez-Pineiro, Esq.
Registration No. 46,041

IBM Corporation
I.P. Law Department
P.O. Box 218
Yorktown Heights, NY 10598-0218